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AMENDMENT TO _____

OFFERED BY Mr. Barton

Base text: HR 3962 as introduced

Add at the end of section 223(a)(5) the following:
“Not less than 25 percent of the members of such Committee shall be practicing health care practitioners who, as of the date of their appointment, practice in a rural area and who have practiced in a rural area for at least the 5-year period preceding such date.”.

In section 232 (relating to grievance and appeals mechanisms) strike “(A) IN GENERAL” and all that follows and insert “A QHPB offering entity shall provide for timely grievance and appeals mechanisms as the Commissioner shall establish”.

At the end of subtitle D of title II of Division A (relating to consumer protections) add the following new sections:

1 SEC. 240A. UTILIZATION REVIEW ACTIVITIES.

2 (a) COMPLIANCE WITH REQUIREMENTS.—

3 (1) IN GENERAL.—A qualified health benefits
4 plan, and a QHBP offering entity that offers such
5 plan, shall conduct utilization review activities in

1 connection with the provision of benefits under such
2 plan only in accordance with a utilization review pro-
3 gram that meets the requirements of this section.

4 (2) USE OF OUTSIDE AGENTS.—Nothing in this
5 section shall be construed as preventing a qualified
6 health benefits plan or QHBP offering entity from
7 arranging through a contract or otherwise for per-
8 sons or entities to conduct utilization review activi-
9 ties on behalf of the plan entity, so long as such ac-
10 tivities are conducted in accordance with a utiliza-
11 tion review program that meets the requirements of
12 this section.

13 (3) UTILIZATION REVIEW DEFINED.—For pur-
14 poses of this section, the terms “utilization review”
15 and “utilization review activities” mean procedures
16 used to monitor or evaluate the use or coverage,
17 clinical necessity, appropriateness, efficacy, or effi-
18 ciency of health care services, procedures or settings,
19 and includes prospective review, concurrent review,
20 second opinions, case management, discharge plan-
21 ning, or retrospective review.

22 (b) WRITTEN POLICIES AND CRITERIA.—

23 (1) WRITTEN POLICIES.—A utilization review
24 program shall be conducted consistent with written

1 policies and procedures that govern all aspects of the
2 program.

3 (2) USE OF WRITTEN CRITERIA.—

4 (A) IN GENERAL.—Such a program shall
5 utilize written clinical review criteria developed
6 with input from a range of appropriate actively
7 practicing health care professionals, as deter-
8 mined by the plan, pursuant to the program.
9 Such criteria shall include written clinical re-
10 view criteria that are based on valid clinical evi-
11 dence where available and that are directed spe-
12 cifically at meeting the needs of at-risk popu-
13 lations and covered individuals with chronic
14 conditions or severe illnesses, including gender-
15 specific criteria and pediatric-specific criteria
16 where available and appropriate.

17 (B) CONTINUING USE OF STANDARDS IN
18 RETROSPECTIVE REVIEW.—If a health care
19 service has been specifically pre-authorized or
20 approved for an enrollee under such a program,
21 the program shall not, pursuant to retrospective
22 review, revise or modify the specific standards,
23 criteria, or procedures used for the utilization
24 review for procedures, treatment, and services

1 delivered to the enrollee during the same course
2 of treatment.

3 (C) REVIEW OF SAMPLE OF CLAIMS DENI-
4 ALS.—Such a program shall provide for an
5 evaluation of the clinical appropriateness of at
6 least a sample of denials of claims for benefits.

7 (c) CONDUCT OF PROGRAM ACTIVITIES.—

8 (1) ADMINISTRATION BY HEALTH CARE PRO-
9 FESSIONALS.—A utilization review program shall be
10 administered by qualified health care professionals
11 who shall oversee review decisions.

12 (2) USE OF QUALIFIED, INDEPENDENT PER-
13 SONNEL.—

14 (A) IN GENERAL.—A utilization review
15 program shall provide for the conduct of utiliza-
16 tion review activities only through personnel
17 who are qualified and have received appropriate
18 training in the conduct of such activities under
19 the program.

20 (B) PROHIBITION OF CONTINGENT COM-
21 PENSATION ARRANGEMENTS.—Such a program
22 shall not, with respect to utilization review ac-
23 tivities, permit or provide compensation or any-
24 thing of value to its employees, agents, or con-

1 tractors in a manner that encourages denials of
2 claims for benefits.

3 (C) PROHIBITION OF CONFLICTS.—Such a
4 program shall not permit a health care profes-
5 sional who is providing health care services to
6 an individual to perform utilization review ac-
7 tivities in connection with the health care serv-
8 ices being provided to the individual.

9 (3) ACCESSIBILITY OF REVIEW.—Such a pro-
10 gram shall provide that appropriate personnel per-
11 forming utilization review activities under the pro-
12 gram, including the utilization review administrator,
13 are reasonably accessible by toll-free telephone dur-
14 ing normal business hours to discuss patient care
15 and allow response to telephone requests, and that
16 appropriate provision is made to receive and respond
17 promptly to calls received during other hours.

18 (4) LIMITS ON FREQUENCY.—Such a program
19 shall not provide for the performance of utilization
20 review activities with respect to a class of services
21 furnished to an individual more frequently than is
22 reasonably required to assess whether the services
23 under review are medically necessary or appropriate.

24 (d) DEADLINE FOR DETERMINATIONS.—

25 (1) PRIOR AUTHORIZATION SERVICES.—

1 (A) IN GENERAL.—Except as provided in
2 paragraph (2), in the case of a utilization re-
3 view activity involving the prior authorization of
4 health care items and services for an individual,
5 the utilization review program shall make a de-
6 termination concerning such authorization, and
7 provide notice of the determination to the indi-
8 vidual or the individual's designee and the indi-
9 vidual's health care provider by telephone and
10 in printed form, as soon as possible in accord-
11 ance with the medical exigencies of the case,
12 and in no event later than the deadline specified
13 in subparagraph (B).

14 (B) DEADLINE.—

15 (i) IN GENERAL.—Subject to clauses
16 (ii) and (iii), the deadline specified in this
17 subparagraph is 14 days after the date of
18 receipt of the request for prior authoriza-
19 tion.

20 (ii) EXTENSION PERMITTED WHERE
21 NOTICE OF ADDITIONAL INFORMATION RE-
22 QUIRED.—If a utilization review pro-
23 gram—

24 (I) receives a request for a prior
25 authorization;

1 (II) determines that additional
2 information is necessary to complete
3 the review and make the determina-
4 tion on the request; and

5 (III) notifies the requester, not
6 later than 5 business days after the
7 date of receiving the request, of the
8 need for such specified additional in-
9 formation;

10 the deadline specified in this subparagraph
11 is 14 days after the date the program re-
12 ceives the specified additional information,
13 but in no case later than 28 days after the
14 date of receipt of the request for the prior
15 authorization. This clause shall not apply
16 if the deadline is specified in clause (iii).

17 (iii) EXPEDITED CASES.—In the case
18 of a situation described in section
19 238(c)(1)(A), the deadline specified in this
20 subparagraph is 72 hours after the time of
21 the request for prior authorization.

22 (2) ONGOING CARE.—

23 (A) CONCURRENT REVIEW.—

24 (i) IN GENERAL.—Subject to subpara-
25 graph (B), in the case of a concurrent re-

1 view of ongoing care (including hospitaliza-
2 tion), which results in a termination or re-
3 duction of such care, the plan must provide
4 by telephone and in printed form notice of
5 the concurrent review determination to the
6 individual or the individual's designee and
7 the individual's health care provider as
8 soon as possible in accordance with the
9 medical exigencies of the case, with suffi-
10 cient time prior to the termination or re-
11 duction to allow for an appeal under sec-
12 tion 238(c)(1)(A) to be completed before
13 the termination or reduction takes effect.

14 (ii) CONTENTS OF NOTICE.—Such no-
15 tice shall include, with respect to ongoing
16 health care items and services, the number
17 of ongoing services approved, the new total
18 of approved services, the date of onset of
19 services, and the next review date, if any,
20 as well as a statement of the individual's
21 rights to further appeal.

22 (B) EXCEPTION.—Subparagraph (A) shall
23 not be interpreted as requiring plans or issuers
24 to provide coverage of care that would exceed
25 the coverage limitations for such care.

1 (3) PREVIOUSLY PROVIDED SERVICES.—In the
2 case of a utilization review activity involving retro-
3 spective review of health care services previously pro-
4 vided for an individual, the utilization review pro-
5 gram shall make a determination concerning such
6 services, and provide notice of the determination to
7 the individual or the individual's designee and the
8 individual's health care provider by telephone and in
9 printed form, within 30 days of the date of receipt
10 of information that is reasonably necessary to make
11 such determination, but in no case later than 60
12 days after the date of receipt of the claim for bene-
13 fits.

14 (4) FAILURE TO MEET DEADLINE.—In a case
15 in which a qualified health benefits plan or QHBP
16 offering entity fails to make a determination on a
17 claim for benefit under paragraph (1), (2)(A), or (3)
18 by the applicable deadline established under the re-
19 spective paragraph, the failure shall be treated
20 under this subtitle as a denial of the claim as of the
21 date of the deadline.

22 (e) NOTICE OF DENIALS OF CLAIMS FOR BENE-
23 FITS.—

24 (1) IN GENERAL.—Notice of a denial of claims
25 for benefits under a utilization review program shall

1 be provided in printed form and written in a manner
2 calculated to be understood by the participant, bene-
3 ficiary, or enrollee and shall include—

4 (A) the reasons for the denial (including
5 the clinical rationale);

6 (B) instructions on how to initiate an ap-
7 peal under section 238; and

8 (C) notice of the availability, upon request
9 of the individual (or the individual's designee)
10 of the clinical review criteria relied upon to
11 make such denial.

12 (2) SPECIFICATION OF ANY ADDITIONAL INFOR-
13 MATION.—Such a notice shall also specify what (if
14 any) additional necessary information must be pro-
15 vided to, or obtained by, the person making the de-
16 nial in order to make a decision on such an appeal.

17 (f) CLAIM FOR BENEFITS AND DENIAL OF CLAIM
18 FOR BENEFITS DEFINED.—For purposes of this subtitle:

19 (1) CLAIM FOR BENEFITS.—The term “claim
20 for benefits” means any request for coverage (in-
21 cluding authorization of coverage), for eligibility, or
22 for payment in whole or in part, for an item or serv-
23 ice under a qualified health benefits plan.

24 (2) DENIAL OF CLAIM FOR BENEFITS.—The
25 term “denial” means, with respect to a claim for

1 benefits, means a denial, or a failure to act on a
2 timely basis upon, in whole or in part, the claim for
3 benefits and includes a failure to provide benefits
4 (including items and services) required to be pro-
5 vided under this title.

6 **SEC. 240B. INTERNAL APPEALS PROCEDURES.**

7 (a) **RIGHT OF REVIEW.**—

8 (1) **IN GENERAL.**—Each qualified health bene-
9 fits plan, and each QHBP offering entity offering
10 such plan—

11 (A) shall provide adequate notice in writ-
12 ing to any participant or beneficiary under such
13 plan, or enrollee under such coverage, whose
14 claim for benefits under the plan has been de-
15 nied (within the meaning of section 237(f)(2)),
16 setting forth the specific reasons for such denial
17 of claim for benefits and rights to any further
18 review or appeal, written in a manner cal-
19 culated to be understood by the participant,
20 beneficiary, or enrollee; and

21 (B) shall afford such a participant, bene-
22 ficiary, or enrollee (and any provider or other
23 person acting on behalf of such an individual
24 with the individual's consent or without such
25 consent if the individual is medically unable to

1 provide such consent) who is dissatisfied with
2 such a denial of claim for benefits a reasonable
3 opportunity (of not less than 180 days) to re-
4 quest and obtain a full and fair review by a
5 named fiduciary (with respect to such plan) or
6 named appropriate individual (with respect to
7 such coverage) of the decision denying the
8 claim.

9 (2) TREATMENT OF ORAL REQUESTS.—The re-
10 quest for review under paragraph (1)(B) may be
11 made orally, but, in the case of an oral request, shall
12 be followed by a request in writing.

13 (b) INTERNAL REVIEW PROCESS.—

14 (1) CONDUCT OF REVIEW.—

15 (A) IN GENERAL.—A review of a denial of
16 claim under this section shall be made by an in-
17 dividual who—

18 (i) in a case involving medical judg-
19 ment, shall be a physician or, in the case
20 of limited scope coverage (as defined in
21 subparagraph (B)), shall be an appropriate
22 specialist;

23 (ii) has been selected by the plan or
24 entity; and

1 (iii) did not make the initial denial in
2 the internally appealable decision.

3 (B) LIMITED SCOPE COVERAGE DE-
4 FINED.—For purposes of subparagraph (A), the
5 term “limited scope coverage” means a quali-
6 fied health benefits plan the only benefits under
7 which are for benefits described in section
8 2791(c)(2)(A) of the Public Health Service Act
9 (42 U.S.C. 300gg-91(c)(2)).

10 (2) TIME LIMITS FOR INTERNAL REVIEWS.—

11 (A) IN GENERAL.—Having received such a
12 request for review of a denial of claim, the
13 QHBP offering entity offering a qualified
14 health benefits plan, in accordance with the
15 medical exigencies of the case but not later
16 than the deadline specified in subparagraph
17 (B), complete the review on the denial and
18 transmit to the participant, beneficiary, en-
19 rollee, or other person involved a decision that
20 affirms, reverses, or modifies the denial. If the
21 decision does not reverse the denial, the plan or
22 issuer shall transmit, in printed form, a notice
23 that sets forth the grounds for such decision
24 and that includes a description of rights to any
25 further appeal. Such decision shall be treated as

1 the final decision of the plan. Failure to issue
2 such a decision by such deadline shall be treat-
3 ed as a final decision affirming the denial of
4 claim.

5 (B) DEADLINE.—

6 (i) IN GENERAL.—Subject to clauses
7 (ii) and (iii), the deadline specified in this
8 subparagraph is 14 days after the date of
9 receipt of the request for internal review.

10 (ii) EXTENSION PERMITTED WHERE
11 NOTICE OF ADDITIONAL INFORMATION RE-
12 QUIRED.—If a qualified health benefits
13 plan of QHBP offering entity—

14 (I) receives a request for internal
15 review,

16 (II) determines that additional
17 information is necessary to complete
18 the review and make the determina-
19 tion on the request, and

20 (III) notifies the requester, not
21 later than 5 business days after the
22 date of receiving the request, of the
23 need for such specified additional in-
24 formation,

1 the deadline specified in this subparagraph
2 is 14 days after the date the plan or entity
3 receives the specified additional informa-
4 tion, but in no case later than 28 days
5 after the date of receipt of the request for
6 the internal review. This clause shall not
7 apply if the deadline is specified in clause
8 (iii).

9 (iii) EXPEDITED CASES.—In the case
10 of a situation described in subsection
11 (c)(1)(A), the deadline specified in this
12 subparagraph is 72 hours after the time of
13 the request for review.

14 (c) EXPEDITED REVIEW PROCESS.—

15 (1) IN GENERAL.—A qualified health benefits
16 plan, and a QHBP offering entity, shall establish
17 procedures in writing for the expedited consideration
18 of requests for review under subsection (b) in situa-
19 tions—

20 (A) in which, as determined by the plan or
21 issuer or as certified in writing by a treating
22 health care professional, the application of the
23 normal timeframe for making a determination
24 could seriously jeopardize the life or health of
25 the participant, beneficiary, or enrollee or such

1 an individual's ability to regain maximum func-
2 tion; or

3 (B) described in section 237(d)(2) (relat-
4 ing to requests for continuation of ongoing care
5 which would otherwise be reduced or termi-
6 nated).

7 (2) PROCESS.—Under such procedures—

8 (A) the request for expedited review may
9 be submitted orally or in writing by an indi-
10 vidual or provider who is otherwise entitled to
11 request the review;

12 (B) all necessary information, including
13 the plan's or entity's decision, shall be trans-
14 mitted between the plan or issuer and the re-
15 quester by telephone, facsimile, or other simi-
16 larly expeditious available method; and

17 (C) the plan or issuer shall expedite the re-
18 view in the case of any of the situations de-
19 scribed in subparagraph (A) or (B) of para-
20 graph (1).

21 (3) DEADLINE FOR DECISION.—The decision on
22 the expedited review must be made and commu-
23 nicated to the parties as soon as possible in accord-
24 ance with the medical exigencies of the case, and in
25 no event later than 72 hours after the time of re-

1 ceipt of the request for expedited review, except that
2 in a case described in paragraph (1)(B), the decision
3 must be made before the end of the approved period
4 of care.

5 (d) **WAIVER OF PROCESS.**—A plan or entity may
6 waive its rights for an internal review under subsection
7 (b). In such case the participant, beneficiary, or enrollee
8 involved (and any designee or provider involved) shall be
9 relieved of any obligation to complete the review involved
10 and may, at the option of such participant, beneficiary,
11 enrollee, designee, or provider, proceed directly to seek
12 further appeal through any applicable external appeals
13 process.

14 **SEC. 240C. EXTERNAL APPEALS PROCEDURES.**

15 (a) **RIGHT TO EXTERNAL APPEAL.**—

16 (1) **IN GENERAL.**—A qualified health benefits
17 plan, and a QHBP offering entity, shall provide for
18 an external appeals process that meets the require-
19 ments of this section in the case of an externally ap-
20 pealable decision described in paragraph (2), for
21 which a timely appeal is made either by the plan or
22 entity or by the participant, beneficiary, or enrollee
23 (and any provider or other person acting on behalf
24 of such an individual with the individual's consent or
25 without such consent if such an individual is medi-

1 cally unable to provide such consent). The appro-
2 priate Secretary shall establish standards to carry
3 out such requirements.

4 (2) EXTERNALLY APPEALABLE DECISION DE-
5 FINED.—

6 (A) IN GENERAL.—For purposes of this
7 section, the term 'externally appealable deci-
8 sion' means a denial of claim for benefits (as
9 defined in section 237(f)(2))—

10 (i) that is based in whole or in part on
11 a decision that the item or service is not
12 medically necessary or appropriate or is in-
13 vestigational or experimental; or

14 (ii) in which the decision as to wheth-
15 er a benefit is covered involves a medical
16 judgment.

17 (B) INCLUSION.—Such term also includes
18 a failure to meet an applicable deadline for in-
19 ternal review under section 238.

20 (C) EXCLUSIONS.—Such term does not in-
21 clude—

22 (i) specific exclusions or express limi-
23 tations on the amount, duration, or scope
24 of coverage that do not involve medical
25 judgment; or

1 (ii) (ii) a decision regarding whether
2 an individual is a participant, beneficiary,
3 or enrollee under the plan.

4 (3) EXHAUSTION OF INTERNAL REVIEW PROC-
5 ESS.—Except as provided under section 238(d), a
6 plan or entity may condition the use of an external
7 appeal process in the case of an externally appeal-
8 able decision upon a final decision in an internal re-
9 view under section 238, but only if the decision is
10 made in a timely basis consistent with the deadlines
11 provided under this subtitle.

12 (4) FILING FEE REQUIREMENT.—

13 (A) IN GENERAL.—Subject to subpara-
14 graph (B), a plan or entity may condition the
15 use of an external appeal process upon payment
16 to the plan or entity of a filing fee that does
17 not exceed \$25.

18 (B) EXCEPTION FOR INDIGENCY.—The
19 plan or issuer may not require payment of the
20 filing fee in the case of an individual partici-
21 pant, beneficiary, or enrollee who certifies (in a
22 form and manner specified in guidelines estab-
23 lished by the Secretary of Health and Human
24 Services) that the individual is indigent (as de-
25 fined in such guidelines).

1 (C) REFUNDING FEE IN CASE OF SUCCESS-
2 FUL APPEALS.—The plan or entity shall refund
3 payment of the filing fee under this paragraph
4 if the recommendation of the external appeal
5 entity is to reverse or modify the denial of a
6 claim for benefits which is the subject of the
7 appeal.

8 (b) GENERAL ELEMENTS OF EXTERNAL APPEALS
9 PROCESS.—

10 (1) CONTRACT WITH QUALIFIED EXTERNAL AP-
11 PEAL ENTITY.—

12 (A) CONTRACT REQUIREMENT.—Except as
13 provided in subparagraph (D), the external ap-
14 peal process under this section of a plan or en-
15 tity shall be conducted under a contract be-
16 tween the plan or issuer and one or more quali-
17 fied external appeal entities (as defined in sub-
18 section (c)).

19 (B) LIMITATION ON PLAN OR ISSUER SE-
20 LECTION.—The applicable authority shall im-
21 plement procedures—

22 (i) to assure that the selection process
23 among qualified external appeal entities
24 will not create any incentives for external

1 appeal entities to make a decision in a bi-
2 ased manner, and

3 (ii) for auditing a sample of decisions
4 by such entities to assure that no such de-
5 cisions are made in a biased manner.

6 (C) OTHER TERMS AND CONDITIONS.—

7 The terms and conditions of a contract under
8 this paragraph shall be consistent with the
9 standards the appropriate Secretary shall estab-
10 lish to assure there is no real or apparent con-
11 flict of interest in the conduct of external ap-
12 peal activities. Such contract shall provide that
13 all costs of the process (except those incurred
14 by the participant, beneficiary, enrollee, or
15 treating professional in support of the appeal)
16 shall be paid by the plan or entity, and not by
17 the participant, beneficiary, or enrollee. The
18 previous sentence shall not be construed as ap-
19 plying to the imposition of a filing fee under
20 subsection (a)(4).

21 (D) STATE AUTHORITY WITH RESPECT TO
22 QUALIFIED EXTERNAL APPEAL ENTITY FOR
23 HEALTH INSURANCE ISSUERS.—With respect to
24 QHBP offering entities offering qualified health
25 benefits plans in a State, the State may provide

1 for external review activities to be conducted by
2 a qualified external appeal entity that is des-
3 igned by the State or that is selected by the
4 State in a manner determined by the State to
5 assure an unbiased determination.

6 (2) ELEMENTS OF PROCESS.—An external ap-
7 peal process shall be conducted consistent with
8 standards established by the appropriate Secretary
9 that include at least the following:

10 (A) FAIR AND DE NOVO DETERMINA-
11 TION.—The process shall provide for a fair, de
12 novo determination. However, nothing in this
13 paragraph shall be construed as providing for
14 coverage of items and services for which bene-
15 fits are specifically excluded under the plan.

16 (B) STANDARD OF REVIEW.—An external
17 appeal entity shall determine whether the plan's
18 or issuer's decision is in accordance with the
19 medical needs of the patient involved (as deter-
20 mined by the entity) taking into account, as of
21 the time of the entity's determination, the pa-
22 tient's medical condition and any relevant and
23 reliable evidence the entity obtains under sub-
24 paragraph (D). If the entity determines the de-
25 cision is in accordance with such needs, the en-

1 tity shall affirm the decision and to the extent
2 that the entity determines the decision is not in
3 accordance with such needs, the entity shall re-
4 verse or modify the decision.

5 (C) CONSIDERATION OF PLAN OR COV-
6 ERAGE DEFINITIONS.—In making such deter-
7 mination, the external appeal entity shall con-
8 sider (but not be bound by) any language in the
9 plan or coverage document relating to the defi-
10 nitions of the terms medical necessity, medically
11 necessary or appropriate, or experimental, in-
12 vestigational, or related terms.

13 (D) EVIDENCE.—

14 (i) IN GENERAL.—An external appeal
15 entity shall include, among the evidence
16 taken into consideration—

17 (I) the decision made by the plan
18 or QHBP offering entity upon inter-
19 nal review under section 238 and any
20 guidelines or standards used by the
21 plan or QHBP offering entity in
22 reaching such decision;

23 (II) any personal health and
24 medical information supplied with re-
25 spect to the individual whose denial of

1 claim for benefits has been appealed;
2 and

3 (III) the opinion of the individ-
4 ual's treating physician or health care
5 professional.

6 (ii) ADDITIONAL EVIDENCE.—Such
7 external appeal entity may also take into
8 consideration but not be limited to the fol-
9 lowing evidence (to the extent available):

10 (I) The results of studies that
11 meet professionally recognized stand-
12 ards of validity and replicability or
13 that have been published in peer-re-
14 viewed journals.

15 (II) The results of professional
16 consensus conferences conducted or fi-
17 nanced in whole or in part by one or
18 more government agencies.

19 (III) Practice and treatment
20 guidelines prepared or financed in
21 whole or in part by government agen-
22 cies.

23 (IV) Government-issued coverage
24 and treatment policies.

1 (V) Community standard of care
2 and generally accepted principles of
3 professional medical practice.

4 (VI) To the extent that the entity
5 determines it to be free of any conflict
6 of interest, the opinions of individuals
7 who are qualified as experts in one or
8 more fields of health care which are
9 directly related to the matters under
10 appeal.

11 (VII) To the extent that the enti-
12 ty determines it to be free of any con-
13 flict of interest, the results of peer re-
14 views conducted by the plan involved.

15 (E) DETERMINATION CONCERNING EXTER-
16 NALLY APPEALABLE DECISIONS.—A qualified
17 external appeal entity shall determine—

18 (i) whether a denial of claim for bene-
19 fits is an externally appealable decision
20 (within the meaning of subsection (a)(2));

21 (ii) whether an externally appealable
22 decision involves an expedited appeal; and

23 (iii) for purposes of initiating an ex-
24 ternal review, whether the internal review
25 process has been completed.

1 (F) OPPORTUNITY TO SUBMIT EVI-
2 DENCE.—Each party to an externally appeal-
3 able decision may submit evidence related to the
4 issues in dispute.

5 (G) PROVISION OF INFORMATION.—The
6 plan or issuer involved shall provide timely ac-
7 cess to the external appeal entity to information
8 and to provisions of the plan relating to the
9 matter of the externally appealable decision, as
10 determined by the entity.

11 (H) TIMELY DECISIONS.—A determination
12 by the external appeal entity on the decision
13 shall—

14 (i) be made orally or in writing and,
15 if it is made orally, shall be supplied to the
16 parties in writing as soon as possible;

17 (ii) be made in accordance with the
18 medical exigencies of the case involved, but
19 in no event later than 21 days after the
20 date (or, in the case of an expedited ap-
21 peal, 72 hours after the time) of requesting
22 an external appeal of the decision;

23 (iii) state, in layperson's language, the
24 basis for the determination, including, if

1 relevant, any basis in the terms or condi-
2 tions of the plan; and

3 (iv) inform the participant, bene-
4 ficiary, or enrollee of the individual's rights
5 (including any limitation on such rights) to
6 seek further review by the courts (or other
7 process) of the external appeal determina-
8 tion.

9 (I) COMPLIANCE WITH DETERMINATION.—

10 If the external appeal entity reverses or modi-
11 fies the denial of a claim for benefits, the plan
12 shall—

13 (i) upon the receipt of the determina-
14 tion, authorize benefits in accordance with
15 such determination;

16 (ii) take such actions as may be nec-
17 essary to provide benefits (including items
18 or services) in a timely manner consistent
19 with such determination; and

20 (iii) submit information to the entity
21 documenting compliance with the entity's
22 determination and this subparagraph.

23 (c) QUALIFICATIONS OF EXTERNAL APPEAL ENTI-
24 TIES.—

1 (1) IN GENERAL.—For purposes of this section,
2 the term ‘qualified external appeal entity’ means, in
3 relation to a plan or issuer, an entity that is cer-
4 tified under paragraph (2) as meeting the following
5 requirements:

6 (A) The entity meets the independence re-
7 quirements of paragraph (3).

8 (B) The entity conducts external appeal
9 activities through a panel of not fewer than 3
10 clinical peers.

11 (C) The entity has sufficient medical, legal,
12 and other expertise and sufficient staffing to
13 conduct external appeal activities for the plan
14 on a timely basis consistent with subsection
15 (b)(2)(G).

16 (D) The entity meets such other require-
17 ments as the appropriate Secretary may im-
18 pose.

19 (2) INITIAL CERTIFICATION OF EXTERNAL AP-
20 PEAL ENTITIES.—

21 (A) IN GENERAL.—In order to be treated
22 as a qualified external appeal entity with re-
23 spect to—

24 (i) a qualified health benefits plan
25 that is a group health plan, the entity

1 must be certified (and, in accordance with
2 subparagraph (B), periodically recertified)
3 as meeting the requirements of paragraph
4 (1)—

5 (I) by the Secretary of Labor;

6 (II) under a process recognized
7 or approved by the Secretary of
8 Labor; or

9 (III) to the extent provided in
10 subparagraph (C)(i), by a qualified
11 private standard-setting organization
12 (certified under such subparagraph);
13 or

14 (ii) a QHBP offering entity that is a
15 health insurance issuer operating in a
16 State, the qualified external appeal entity
17 must be certified (and, in accordance with
18 subparagraph (B), periodically recertified)
19 as meeting such requirements—

20 (I) by the applicable State au-
21 thority (or under a process recognized
22 or approved by such authority); or

23 (II) if the State has not estab-
24 lished a certification and recertifi-
25 cation process for such entities, by the

1 Secretary of Health and Human Serv-
2 ices, under a process recognized or ap-
3 proved by such Secretary, or to the
4 extent provided in subparagraph
5 (C)(ii), by a qualified private stand-
6 ard-setting organization (certified
7 under such subparagraph).

8 (B) RECERTIFICATION PROCESS.—The ap-
9 propriate Secretary shall develop standards for
10 the recertification of external appeal entities.
11 Such standards shall include a review of—

- 12 (i) the number of cases reviewed;
- 13 (ii) a summary of the disposition of
14 those cases;
- 15 (iii) the length of time in making de-
16 terminations on those cases;
- 17 (iv) updated information of what was
18 required to be submitted as a condition of
19 certification for the entity's performance of
20 external appeal activities; and
- 21 (v) such information as may be nec-
22 essary to assure the independence of the
23 entity from the plans or issuers for which
24 external appeal activities are being con-
25 ducted.

1 (C) CERTIFICATION OF QUALIFIED PRI-
2 VATE STANDARD-SETTING ORGANIZATIONS.—

3 (i) FOR EXTERNAL REVIEWS OF
4 GROUP HEALTH PLANS.—For purposes of
5 subparagraph (A)(i)(III), the Secretary of
6 Labor may provide for a process for certifi-
7 cation (and periodic recertification) of
8 qualified private standard-setting organiza-
9 tions which provide for certification of ex-
10 ternal review entities. Such an organization
11 shall only be certified if the organization
12 does not certify an external review entity
13 unless it meets standards required for cer-
14 tification of such an entity by such Sec-
15 retary under subparagraph (A)(i)(I).

16 (ii) FOR EXTERNAL REVIEWS OF
17 HEALTH INSURANCE ISSUERS.—For pur-
18 poses of subparagraph (A)(ii)(II), the Sec-
19 retary of Health and Human Services may
20 provide for a process for certification (and
21 periodic recertification) of qualified private
22 standard-setting organizations which pro-
23 vide for certification of external review en-
24 tities. Such an organization shall only be
25 certified if the organization does not certify

1 an external review entity unless it meets
2 standards required for certification of such
3 an entity by such Secretary under subpara-
4 graph (A)(ii)(II).

5 (3) INDEPENDENCE REQUIREMENTS.—

6 (A) IN GENERAL.—A clinical peer or other
7 entity meets the independence requirements of
8 this paragraph if—

9 (i) the peer or entity does not have a
10 familial, financial, or professional relation-
11 ship with any related party;

12 (ii) any compensation received by such
13 peer or entity in connection with the exter-
14 nal review is reasonable and not contingent
15 on any decision rendered by the peer or en-
16 tity;

17 (iii) except as provided in paragraph
18 (4), the plan and the issuer have no re-
19 course against the peer or entity in connec-
20 tion with the external review; and

21 (iv) the peer or entity does not other-
22 wise have a conflict of interest with a re-
23 lated party as determined under any regu-
24 lations which the Secretary may prescribe.

1 (B) RELATED PARTY.—For purposes of
2 this paragraph, the term 'related party'
3 means—

4 (i) with respect to—

5 (I) a qualified health benefits
6 plan that is a group health plan, the
7 plan or QHBP offering entity of such
8 plan; or

9 (II) a qualified health benefits
10 plan that is individual health insur-
11 ance coverage, the health insurance
12 issuer offering such coverage, or any
13 plan sponsor, fiduciary, officer, direc-
14 tor, or management employee of such
15 plan or issuer;

16 (ii) the health care professional that
17 provided the health care involved in the
18 coverage decision;

19 (iii) the institution at which the health
20 care involved in the coverage decision is
21 provided;

22 (iv) the manufacturer of any drug or
23 other item that was included in the health
24 care involved in the coverage decision; or

1 (v) any other party determined under
2 any regulations which the Secretary may
3 prescribe to have a substantial interest in
4 the coverage decision.

5 (4) LIMITATION ON LIABILITY OF REVIEW-
6 ERS.—No qualified external appeal entity having a
7 contract with a qualified health benefits plan under
8 this part and no person who is employed by any
9 such entity or who furnishes professional services to
10 such entity, shall be held by reason of the perform-
11 ance of any duty, function, or activity required or
12 authorized pursuant to this section, to have violated
13 any criminal law, or to be civilly liable under any law
14 of the United States or of any State (or political
15 subdivision thereof) if due care was exercised in the
16 performance of such duty, function, or activity and
17 there was no actual malice or gross misconduct in
18 the performance of such duty, function, or activity.

19 (d) EXTERNAL APPEAL DETERMINATION BINDING
20 ON PLAN.—The determination by an external appeal enti-
21 ty under this section is binding on the plan involved in
22 the determination.

23 (e) PENALTIES AGAINST AUTHORIZED OFFICIALS
24 FOR REFUSING TO AUTHORIZE THE DETERMINATION OF
25 AN EXTERNAL REVIEW ENTITY.—

1 (1) MONETARY PENALTIES.—In any case in
2 which the determination of an external review entity
3 is not followed by a qualified health benefits plan,
4 any person who, acting in the capacity of author-
5 izing the benefit, causes such refusal may, in the
6 discretion in a court of competent jurisdiction, be
7 liable to an aggrieved participant, beneficiary, or en-
8 rollee for a civil penalty in an amount of up to
9 \$1,000 a day from the date on which the determina-
10 tion was transmitted to the plan by the external re-
11 view entity until the date the refusal to provide the
12 benefit is corrected.

13 (2) CEASE AND DESIST ORDER AND ORDER OF
14 ATTORNEY'S FEES.—In any action described in
15 paragraph (1) brought by a participant, beneficiary,
16 or enrollee with respect to a qualified health benefits
17 plan, in which a plaintiff alleges that a person re-
18 ferred to in such paragraph has taken an action re-
19 sulting in a refusal of a benefit determined by an ex-
20 ternal appeal entity in violation of such terms of the
21 plan, coverage, or this subtitle, or has failed to take
22 an action for which such person is responsible under
23 the plan or this title and which is necessary under
24 the plan or coverage for authorizing a benefit, the

1 court shall cause to be served on the defendant an
2 order requiring the defendant—

3 (A) to cease and desist from the alleged
4 action or failure to act; and

5 (B) to pay to the plaintiff a reasonable at-
6 torney's fee and other reasonable costs relating
7 to the prosecution of the action on the charges
8 on which the plaintiff prevails.

9 (3) ADDITIONAL CIVIL PENALTIES.—

10 (A) IN GENERAL.—In addition to any pen-
11 alty imposed under paragraph (1) or (2), the
12 appropriate Secretary may assess a civil penalty
13 against a person acting in the capacity of au-
14 thorizing a benefit determined by an external
15 review entity for one or more qualified health
16 benefits plans, for—

17 (i) any pattern or practice of repeated
18 refusal to authorize a benefit determined
19 by an external appeal entity in violation of
20 the terms of such a plan, or this title; or

21 (ii) any pattern or practice of re-
22 peated violations of the requirements of
23 this section with respect to such plan or
24 plans.

1 (B) STANDARD OF PROOF AND AMOUNT OF
2 PENALTY.—Such penalty shall be payable only
3 upon proof by clear and convincing evidence of
4 such pattern or practice and shall be in an
5 amount not to exceed the lesser of—

6 (i) 25 percent of the aggregate value
7 of benefits shown by the appropriate Sec-
8 retary to have not been provided, or unlaw-
9 fully delayed, in violation of this section
10 under such pattern or practice, or

11 (ii) \$500,000.

12 (4) REMOVAL AND DISQUALIFICATION.—Any
13 person acting in the capacity of authorizing benefits
14 who has engaged in any such pattern or practice de-
15 scribed in paragraph (3)(A) with respect to a plan
16 or coverage, upon the petition of the appropriate
17 Secretary, may be removed by the court from such
18 position, and from any other involvement, with re-
19 spect to such a plan or coverage, and may be pre-
20 cluded from returning to any such position or in-
21 volvement for a period determined by the court.

22 (f) PROTECTION OF LEGAL RIGHTS.—Nothing in
23 this subtitle shall be construed as altering or eliminating
24 any cause of action or legal rights or remedies of partici-
25 pants, beneficiaries, enrollees, and others under State or

1 Federal law (including sections 502 and 503 of the Em-
2 ployee Retirement Income Security Act of 1974), includ-
3 ing the right to file judicial actions to enforce actions.

4 (g) APPLICATION TO ALL ACCEPTABLE COV-
5 ERAGE.—The provisions of this section shall apply with
6 respect to all acceptable coverage in the same manner as
7 such provisions apply with respect to qualified health bene-
8 fits plans under this section.

Add at the end of subtitle C of title II of division
A the following new section:

9 **SEC. 225. PROHIBITION OF DISCRIMINATION IN HEALTH**
10 **CARE SERVICES BASED ON RELIGIOUS OR**
11 **SPIRITUAL CONTENT.**

12 Neither the Commissioner nor any health insurance
13 issuer offering health insurance coverage through the Ex-
14 change shall discriminate in approving or covering a
15 health care service on the basis of its religious or spiritual
16 content if expenditures for such a health care service are
17 allowable as a deduction under 213(d) of the Internal Rev-
18 enue Code of 1986, as in effect on January 1, 2009.

In section 302(a) strike “In accordance with this
section” and insert “Except as provided in subsection (i),
and in accordance with this section,”.

At the end of section 302, insert the following new subsection:

1 (i) EXCEPTION FOR VETERANS AND MEMBERS OF
2 THE ARMED FORCES.—Notwithstanding any other provi-
3 sion of this Act, an individual with acceptable coverage
4 described in subparagraph (E) or (F) of subsection (d)(2)
5 is eligible to obtain coverage through enrollment in an Ex-
6 change-participating health benefits plan offered through
7 the Health Insurance Exchange.

Add at the end of part 3 of subtitle B of title I of
division B the following:

8 **SEC. 1149C. MORATORIUM ON MEDICARE REDUCTIONS IN**
9 **PAYMENT RATES FOR CERTAIN INTER-**
10 **VENTIONAL PAIN MANAGEMENT PROCE-**
11 **DURES COVERED UNDER THE ASC FEE**
12 **SCHEDULE.**

13 (a) IN GENERAL.—Notwithstanding any other provi-
14 sion of law, the payment rate applied under section
15 1833(i)(2) of the Social Security Act (42 U.S.C.
16 13951(i)(2)) for interventional pain management proce-
17 dures specified in subsection (b) which are furnished on
18 or after January 1, 2010, and before January 1, 2012,
19 by well trained and qualified physicians in a setting (which
20 may be an ambulatory surgical facility, hospital outpatient

1 department, or physician office) that is accredited by an
2 accreditation body recognized by the Secretary of Health
3 and Human Services for this purpose shall not be less
4 than the payment rate applied under such section for such
5 procedures in effect as of January 1, 2007.

6 (b) PROCEDURES SPECIFIED.—For purposes of this
7 section, the interventional pain management procedures
8 specified in this subsection are the following:

9 (1) Epidural injections (CPT 62310, 62311,
10 64483, 64484).

11 (2) Facet joint injections (CPT 64470, 64472,
12 64475, 64476).

13 (3) Sacroiliac joint injection (CPT 27096).

Add at the end of section 1181 of the Social Security Act, as added by section 1401, (relating to comparative effectiveness research) the following:

14 “(k) RESEARCH NOT TO BE USED TO DENY OR RATION CARE.—In no case may any research conducted,
15 supported, or developed by the Center for Comparative Effectiveness Research, the Comparative Effectiveness Research Commission, or the Federal Coordinating Council
16 supported, or developed by the Center for Comparative Effectiveness Research, the Comparative Effectiveness Research Commission, or the Federal Coordinating Council
17 supported, or developed by the Center for Comparative Effectiveness Research, the Comparative Effectiveness Research Commission, or the Federal Coordinating Council
18 supported, or developed by the Center for Comparative Effectiveness Research, the Comparative Effectiveness Research Commission, or the Federal Coordinating Council
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21 supported, or developed by the Center for Comparative Effectiveness Research, the Comparative Effectiveness Research Commission, or the Federal Coordinating Council
22 supported, or developed by the Center for Comparative Effectiveness Research, the Comparative Effectiveness Research Commission, or the Federal Coordinating Council

21 “(l) APPLICATION OF FEDERALLY FUNDED CLINICAL COMPARATIVE EFFECTIVENESS RESEARCH.—The
22 ICAL COMPARATIVE EFFECTIVENESS RESEARCH.—The

1 Centers for Medicare & Medicaid Services may not use
2 Federally funded clinical comparative effectiveness re-
3 search data under this section to make coverage deter-
4 minations for medical treatments, services, or items under
5 title XVIII on the basis of cost.”

Add at the end of subtitle F of title I of division B
the following:

6 **SEC. 1197. ENSURING PROPORTIONAL REPRESENTATION**
7 **OF INTERESTS OF RURAL AREAS ON MEDPAC.**

8 (a) IN GENERAL.—Section 1805(c)(2) of the Social
9 Security Act (42 U.S.C. 1395b-6(c)(2)) is amended—

10 (1) in subparagraph (A), by inserting “con-
11 sistent with subparagraph (E)” after “rural rep-
12 resentatives”; and

13 (2) by adding at the end the following new sub-
14 paragraph:

15 “(E) PROPORTIONAL REPRESENTATION OF
16 INTERESTS OF RURAL AREAS.—In order to pro-
17 vide a balance between urban and rural rep-
18 resentatives under subparagraph (A), the pro-
19 portion of members of the Commission who rep-
20 resent the interests of health care providers and
21 Medicare beneficiaries located in rural areas
22 shall be no less than the proportion of the total

1 number of Medicare beneficiaries who reside in
2 rural areas.”.

3 (b) EFFECTIVE DATE.—The amendments made by
4 subsection (a) shall apply to appointments to the Medicare
5 Payment Advisory Commission made after the date of the
6 enactment of this Act.

